

Liquid Nitrogen Top-Up Service Agreement

This document constitutes an agreement between MedStore and the customer.

The customer guarantees that their liquid nitrogen storage tanks meet WHMIS safety standards.

MedStore will top-up the tanks listed below as instructed on a bi-weekly basis (unless otherwise indicated). Please refer to the MedStore website for information regarding the scheduling of service to different campus buildings.

The customer will be billed following each top-up using the method of payment listed below, at a rate of \$1.99 per litre, plus applicable taxes. Receipts will be provided directly to the customer via the email listed below. Billing must be resolved within 30 days of service. Repeated NSF payment attempts will result in cancellation of service.

If access to your location is restricted, the customer must make arrangements directly with MedStore to ensure that scheduled top-ups are not obstructed.

Customers requesting alteration or cancellation of service should provide at least 2 weeks notice.

Please note this agreement exclusively covers top-up of liquid nitrogen tanks as instructed below. This is not a monitoring service. MedStore does not assume responsibility for maintaining the customer's supply of liquid nitrogen beyond the top-ups described herein.

Customer Information

Name (and/or Lab Name)

Email (Primary Contact)

Address (Building and Room)

Phone Number

Payment Method (Choose one)

Credit Card (MC/VISA)

AMS/FIS Account

Cardholder's Name

CC/IO #

Card Number

CFC #

_____/_____
Expiry Date

F #

Tank(s)

(Include location, model number, description, total capacity, and preferred top-up level, e.g. "3/4 full")

**Customer
Signature:**
